

iPhone and Android Instructions

Swipe with confidence

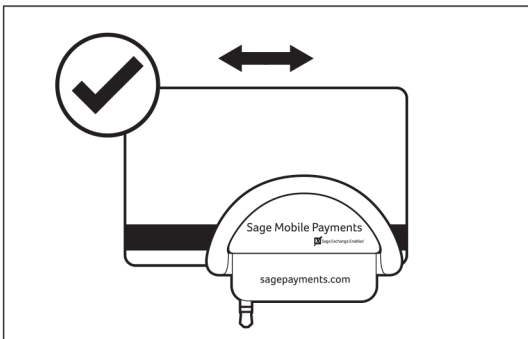
The Sage Mobile Payments reader is small enough to carry in your pocket and fits in your device's audio input jack. No bulky attachments. No special adapters. Take advantage of the lowest card present rates and end-to-end encryption. This reader works on iPhones and select Androids.

Instructions for use:

- 1) Take Sage Mobile Payments reader out of case
- 3) Plug device into audio headset jack
- 4) Open ROAMpay application on your phone
- 5) On credit card input screen, press "Swipe" button
- 5) Ensure media volume is at 100% before swiping.
Note: Ringer volume is different from media volume.
- 6) Swipe card when prompted



Make sure reader is completely plugged in and headset/media volume is set to max



Make sure the card's magstripe is facing the correct direction

Troubleshooting

Why does my device not work even when I maximize the volume on my phone?

(a) Press "Swipe Now" in the app and then maximize volume. On some phone models, Ringer volume is different from Headset volume. Headset volume must be maxed.

(b) If your phone has a protective sleeve, check to make sure the sleeve isn't preventing the device from being plugged in all the way.

(c) Make sure your speakerphone is turned off before swiping.

(d) Make sure the magstripe is facing the right direction. If you are looking at the front of your swiper, you should also be looking at the magstripe.

Need help?

Customer Care – 1.888.589.5885 + option 2
support@roamdata.com

*Optional swiper card reader device is not required to use Sage Mobile Payments, and is sold separately by Sage Payment Solutions. These devices only work with select Sage Mobile Payments supported phones; it is not supported by all Sage Mobile Payments supported phones. The swiper device only works with the Sage Mobile Payments application. An additional layer of encryption was added to the device to guarantee the card data is protected as it travels from the swiper to the phone, therefore, the device cannot be used with any other virtual terminal unless purchased from Sage Payment Solutions.